

# StayWell! rewards

DISCOVER A WORLD OF RECOGNITION



Sign up free at  
[staywellrewards.com](https://staywellrewards.com)





# Welcome

## **TO STAYWELL REWARDS**

With a variety of hotels and locations in Asia-Pacific, South East Asia, Middle East and Europe, StayWell Reward members will enjoy more ways to earn reward points and program status with across our global network of hotels.

Offering more choice, members can redeem reward points for free hotel stays or exchange points at over 700+ partners globally. As a member you will receive additional benefits and perks such as member only offers, room upgrades, priority check-in, and privileged access to hotel amenities.

# YOUR BENEFITS *at a glance...*



Earn Reward Points  
**every time you stay\***



Use your Points  
to redeem for  
**free nights\***



Earn Bonus Points with  
**exclusive offers and  
promotions**



Redeem points on  
**partner programs\***



**Transfer points**  
with family and friends to  
earn rewards even faster\*



Best of all -  
**membership is free!**

*...and at your fingertips*



# EARN AND REDEEM

## globally

You can earn and redeem Points at over 20+ global locations with StayWell Rewards. It's easy - simply mention your StayWell Rewards membership number every time you visit a participating property you can earn reward points\* for your hotel stay.

StayWell Rewards points are redeemable for hotel stays at any participating property globally\* and across a variety of redemption partners including airlines. To redeem points visit [www.staywellrewards.com](http://www.staywellrewards.com)

### BRANDS WHERE YOU CAN EARN AND REDEEM YOUR POINTS



+ more

# MEMBERSHIP

## benefits

### CLASSIC MEMBERSHIP

Classic members will earn 10 StayWell Reward points\* for every one (1) US Dollar spent on qualifying room rates across StayWell Reward participating hotels and enjoy exclusive member only offers.

### GOLD MEMBERSHIP

You are eligible to become a Gold Member once you have stayed a minimum of 15 qualifying nights during any rolling consecutive 12-month period. When reaching gold membership you will then earn 25% bonus points of a classic cardholder and are eligible for a range of exclusive benefits.

Membership Level	CLASSIC	GOLD
Points <sup>1</sup>	10 Points per USD\$1	10 Points per USD\$1 + 25% bonus points
Qualification	1-14 nights	15 nights <sup>2</sup>
Mobile App	✓	✓
Transfer points <sup>3</sup>	✓	✓
Access to on-property program ambassador	✓	✓
Access member profile online	✓	✓
Make online reservations for StayWell Reward hotels	✓	✓
Exclusive members-only offers	✓	✓
Early check-in <sup>4</sup>		✓
Late check-out <sup>4</sup>		✓
Upgrade to next best room category at no charge <sup>5</sup>		✓
Complimentary access to Fitness & Wellness Centre <sup>6</sup>		✓

# Frequently asked QUESTIONS

## **ARE THERE ANY RESTRICTIONS ON THE POINTS I CAN EARN?**

Points will be awarded for bookings made through participating StayWell websites, StayWell Rewards website or directly at participating StayWell hotels and when a valid membership number is presented. Points will not be awarded on award night stays or when bookings are made via third party channels. Please visit [staywellrewards.com](http://staywellrewards.com) for more details on qualifying point earning channels.

## **DO MY POINTS EVER EXPIRE?**

StayWell Rewards Points will expire after twenty four (24) months of no point earning activity.

## **DO I HAVE TO PAY WITH MY CREDIT CARD TO EARN POINTS?**

No, you can pay through the following payment methods – cash, credit card or EFTPOS.

## **HOW IS MY PRIVACY PROTECTED?**

StayWell Rewards is committed to protecting the privacy of all our guests with special programs and safeguards. Your login is always executed through a secure connection and your details will not be passed onto a third party. Please refer to our Privacy Policy at [staywellrewards.com](http://staywellrewards.com) for more details.

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\*Points accrued and redeemed are in accordance with the StayWell Rewards Program Terms and Conditions. Terms and Conditions are subject to change without notice. Full program Terms and Conditions can be found on [staywellrewards.com](http://staywellrewards.com). † Subject to availability. <sup>1</sup> Based on U.S. Dollars after currency conversion. <sup>2</sup> In a Consecutive 12-month period. <sup>3</sup> Family member or friend needs to be a member of StayWell Rewards. <sup>4</sup> Based on room availability. <sup>5</sup> Based on availability. If the reserved room type is not available at check-in, or in the event room upgrades are not available, you will receive an upgrade to the best room available - Upgrade excludes suites. <sup>6</sup> Fitness Center access is not available at all hotels worldwide. For complete details, please see the membership Terms & Conditions.

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For more information on  
participating hotels and full program  
terms and conditions visit  
[staywellrewards.com](http://staywellrewards.com)

**JOIN FOR FREE ONLINE AND  
RECEIVE 1,000 BONUS POINTS.**



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